

Grayteq Data Security Solutions

Windows and Office versions support End-Of-Life notification

10 September 2025.

Notice

- In accordance with the Microsoft Release Health Policy, Grayteq Data Security Solutions will

discontinue

support for all products, applications, plugins, and add-ons for the Windows operating system and Office suite versions and editions specified below, effective October 14, 2025.

- Microsoft Windows operating systems and Office suite versions and editions no longer supported after October 14, 2025:
 - Microsoft Windows 10, all versions;
 - Microsoft Office 2016, all versions and editions;
 - Microsoft Office 2019, all versions and editions;
- Based on the above, it is recommended that any computers running any edition of the aforementioned versions be upgraded as soon as possible according to the following specifications:
 - Minimum required Windows version:
 - **Microsoft Windows 11 - 23H2 (22H2.5305) - Professional or Enterprise Edition**
 - Recommended Windows version:
 - **Microsoft Windows 11 - 25H2 - Professional or Enterprise Edition**
 - Minimum required Office version:
 - **Microsoft Office 24 - ver: 2408 - Professional, Professional Plus or Enterprise Edition**
- Microsoft Windows Home Edition and Microsoft Office Home remain unsupported across all versions, consistent with previous policy.

- Following October 14, 2025, Grayteq Agents will continue to function on computers running unsupported Windows and Office versions; however, feature loss, functional discrepancies, or operational anomalies may occur.
- Simultaneously, the release of security and functional updates, hotfixes, and enhancements for unsupported Windows and Office versions and editions will also be discontinued.
- Consistent with the above, following the specified date, neither the manufacturer nor its partners will provide telephone, written, or online support for Grayteq Data Security Solutions products, applications, plugins, and add-ons installed on computers running unsupported Windows or Office versions. Furthermore, purchased software maintenance or operational support days cannot be redeemed to perform Grayteq support tasks associated with these computers.
- Additional information regarding the Microsoft Release Health Policy:
 - <https://docs.microsoft.com/en-us/windows/release-health/>



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