

Grayteq Data Security Solutions

Operating System Support End-Of-Life Notification

09 February 2022.

Notice

- In accordance with Microsoft's Release Health Policy, as of May 10, 2023. Grayteq Data Security Solutions will

discontinue

support for the Windows operating system versions and editions listed below. This applies to all of its products, applications, plug-ins, and add-ons.

- Windows 10 operating system versions and editions that will no longer be supported after May 10, 2023:
 - Microsoft Windows 10 – 2004 and earlier, Pro and Enterprise editions
 - Microsoft Windows 10 – 21H1, Pro and Enterprise editions
 - Microsoft Windows 10 – 20H2, Pro edition
- Based on the above, it is recommended that all computers running any edition of the versions listed above be upgraded as soon as possible to one of the versions below:
 - **Minimum required version:**
 - **Microsoft Windows 10 – 20H2 Pro or Enterprise Edition**
- Considering that Microsoft supports Windows 10 – 20H2 Enterprise only until May 9, 2023, upgrading to a version above the minimum required version should be considered.
 - **Recommended version:**
 - **Microsoft Windows 10 – 21H2 Pro or Enterprise Edition**
- As before, Microsoft Windows 10 Home edition remains unsupported in all versions.

- As of May 10, 2022, computers running unsupported Windows versions may experience loss of Grayteq features and functionality.
- At the same time, the release of security updates, feature updates, bug fixes, and enhancements for unsupported Windows versions and editions will also cease on the aforementioned date.
- Accordingly, after May 10, 2023, the manufacturer or its partners will not provide telephone, written, or online support for Grayteq Data Security Solutions products, applications, plug-ins, and add-ons installed on computers running unsupported Windows versions. Purchased support days cannot be used to perform Grayteq support services for such computers.
- Further information about Microsoft's Release Health Policy:
 - <https://docs.microsoft.com/en-us/windows/release-health/>



For Distributor and Reseller information please, contact us!

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